

Volume 44, No. 7 October 2012

Annual Meeting



Lake Quivira Country Club Wednesday, Nov. 7, 2012

- Always Answer the Call
- Common Ground Registration Materials
- Heart Annual Awards

Heart of America GCSA Officers and Board of Directors:

President: Tim Nielsen Creekmoor Golf Club 816.331.2621

Vice President: Todd Bohn Wolf Creek Golf Links 816.331.3306

Secretary/Treasurer: Steve Wilson, CGCS **Meadowbrook Country Club** 913.642.2338

Immediate Past President: Doug Melchior Overland Park Golf Course 913.897.3805

Directors:

Brad Grav Mission Hills Country Club

Matt Hemphill Drumm Farm Golf Course

Scott Johnson, CGCS **Shadow Glen, The Golf Club**

James Kennedy Ironhorse Golf Club

Brian Rutledge Wolf Creek Golf Links

Ryan Varns Paola Country Club

Special Directors: Mitch Bradbury **Overland Park Golf Course**

John Sheehe **Helena Chemical Company**

Paul Carlson Syngenta

Chapter Delegate: Jeff White, CGCS Lake Quivira & Country Club

GCSAA National President: Sandy Queen, CGCS **City of Overland Park Golf Division**

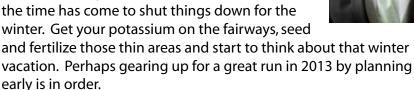
GCSAA National Director: Bill Maynard, CGCS Milburn Country Club

HeartBeat Editor: Tony Bertels Orion Management Solutions

PRESIDENT'S MESSAGE

Written by **Tim Nielsen**

As the summer of 2012 fades into our not-sodistant memory, we must all be thankful that the time has come to shut things down for the



In 2013, will you consider taking the time to give back to the HAGC-SA and commit to serving on the Board of Directors? It is an excellent opportunity to build on relationships and start new ones. In my opinion there is no better way to connect and network with your peers. Over the last 10 months, the current board has worked diligently in preparing tournaments, providing education and expanding industry communications. The leadership and commitment of the current Board has been outstanding. To continue the positive momentum of the HAGCSA, we need your help. Please contact myself or Doug Melchior if you do have interest.

In the coming months we have a slew of opportunities to unwind and network. Starting with in October we have the Missouri Cup and the Vendor Appreciation event. Following that up we have the Common Ground Conference. There will be some noticeable changes to the conference that you will not want to miss.

Finally, I want to thank all the vendors who have not only supported the association financially but also supported us with their knowledge, tools and products that helped us survive yet another difficult season. Your support has not gone unnoticed.

> Tim Nielsen, HAGCSA President timinielsen@hotmail.com



Annual Meeting

Date: Tuesday, Nov. 7, 2012

Location: Lake Quivira CC

Schedule: 12:00 p.m. (noon).....Golf (optional)

5:00 p.m....Registration/Cash Bar

6:00 p.m.....Dinner

6:45 p.m....Annual Meeting &

Election of Officers

Superintendent Profile: Jeff White, CGCS, has been the Course & Grounds Manager at Lake Quivira CC since December 2005. He served in the same position from 1998-2000. Leaving the Lake for "Corporate Golf America" Jeff was superintendent of Falcon Ridge GC from 2000-2005. He also held assistant positions at Alvamar GC & CC and Lake Quivira CC. Jeff is a 1993 graduate of lowa State University receiving a BS in Horticulture. He has two beautiful daughters that occupy his "off-course" time; Madison (14) and Elle Grace (7).

Assistant Superintendent Profile: Randy Heintz joined the Lake Quivira staff in the spring of 1997. Through hard work, solid attitude, and dedication he became assistant

superintendent in 2001. Randy has two sons, Curtis (22) and Cory (20) that occupy his free time along with his wonderful wife, Joel.

Assistant Superintendent Profile: Brad Lackey received degrees in horticulture and marketing from Kansas State University in 2003. He joined Lake Quivira in the spring of 2006. He has also served as assistant for Falcon Ridge GC & Meadowbrook CC. Brad met his beautiful wife, Gretchen, while attending KSU. They have a little boy Evan and are the proud parents of a second child born in February.

Course History: Lake Quivira CC was established in 1931. It has seen numerous renovations and improvements through the years. The course underwent a greens renovation in 2004 and irrigation update in 2008.

Directions: I-435 West/North/South to Exit 8A (Holiday Drive). Turn right onto Holiday and travel east for 1.5 miles. The entrance is on the right hand side of the street just past the gas station. Proceed to the left lane of the guard gate for instructions.

AWARD NOMINATIONS

Deadline: October 19, 2012

Who will take home this year's awards? Now is the time to submit your nominations for Assistant Superintendent of the Year, Superintendent of the Year and the Chester Mendenhall Award for 2012.

Complete the enclosed form and submit nominations no later than October 19, 2012. Recipients will be awarded at the New Year Party in January, 2013.

2011 Superintendent of the Year



STEVE WILSON, CGCS Meadowbrook Country Club

ANNUAL MEETING

DATE: Wednesday, November 7, 2012

LOCATION: Lake Quivira Country Club

100 Crescent Blvd. Lake Quivira, KS 66217

913-631-8002

HOST SUPERINTENDENT: Jeff White, CGCS

SCHEDULE: 12:00noon - Golf (optional)

5:00pm - Registration / Cash Bar

6:00pm - Dinner

6:45pm - Meeting & Election of Officers

COST: Meeting Only / \$40 per person

**Golf (optional) / \$10 per person



Promoting the welfare of the game of golf, the professional image and well-being of individual members, and to unite golf course superintendents in this area.



**GOLF: If you would like to play golf at Quivira Lake Country Club prior to the meeting (at 12:00pm), the cost is an additional \$10. In order to play golf, you <u>must</u> attend the meeting. Please reserve your spot by completing the form below.

DRESS CODE: Golf / Country Club attire (collared shirts, spikeless shoes, no jeans or cargo pants) Meeting / Business Casual

RESERVATIONS: Mail, Fax or Email Reservation no later than Thursday, November 1.

☐ Yes, I/we plan to attend the Annual Meeting!					Meeting & Golf - \$50	Meeting Only - \$40	
Attendee(s):		Company:					
		Company	/:				
		Company	/:				
		Company	/:				
Contact:							
PAYMENT:							
Check Enclosed	■ Invoice(*)	☐ Credit Card:	No.:				
			Security Code:		Exp.:		
POLICY:			Name on Card:				

- > By indicating you wish to be invoiced, you agree to pay total invoice upon receipt. Invoices will be sent electronically when an email is provided.
- > Cancellation refunds will not be provided within 24 hours of event.
- > "No Shows" will be billed.

Complete form and Mail, Fax or Email no later than <u>Thursday</u>, <u>November 1</u> to: **HEART OF AMERICA GCSA**

P.O. Box 419264, Kansas City, MO 64141-6264 816-561-5323/phone; 816-561-1991/fax; www.hagcsa.org

CONFERENCE	
SCHEDILE	



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DECEMBER 17	KEEPING it GREEN (Courtyard 4)	RECERTIFICATION (Courtyard 2 & 3)	GOLF (Courtyard 1)	
7:00am – 8:00am	Registration & Continental Breakfast Sponsored By: John Deere & Van Wall	Registration & Continental Breakfast Sponsored By: John Deere & Van Wall	Registration & Continental Breakfast Sponsored By: John Deere & Van Wall	
8:00am – 9:00am Becoming a True Growth Leade Jim Welch, The Growth Leade (Location: Courtyard 1) Sponsored By: K.C. Arborist Tree (MO & KS State Laws	Becoming a True Growth Leader Jim Welch, The Growth Leader Sponsored By: K.C. Arborist Tree Care	
9:15am – 10:15am Legal Issues to Understand when Dealing with Employees John Neyans, Siegfried Bingham, Selzer & Gee		Turf & Ornamental Pesticides and their Safety Use Dr. Brad Fresenburg, University of Missouri	New Poa Control Herbicides for Bentgrass Greens Dr. Nick Christians, lowa State University Sponsored By: Kansas City Turf Supply	
10:15am–10:30am	BREAK	BREAK	BREAK	
10:30am –11:30am	Business Diversification Chuck Bowen, Lawn & Landscape Magazine	Ornamental Pests and Their Control Dr. Ray Cloyd, Kansas State University	Career Fitness for the 21st Century Lyne Tumlinson, CAE, CFP	
11:30am – 1:00pm	LUNCH	LUNCH	LUNCH	
1:00pm – 2:00pm	Three Guys and Their Business' Larry Ryan, Ryan Lawn & Tree, Bill Gordon, Signature Landscape, Terry Shaffer, Summit Lawn & Landscape	Turf Pests and Their Control Dr. Nick Christians, Iowa State University	Master Planning Kevin Norby, Architect Herfort Norby Golf Course Architects	
2:15pm – 3:15pm Crystal Ball – 2013 Legislative Year Allie Devine – State of Kansas Dale Amick – State of Missouri		New Developments in Pesticides & Labels Gary Custis, PBI Gordon	Irrigation Panel Discussion Erik Christiansen, EC Design Group; Landscape Unlimited, Eric Pickle, Hallbrook Country Club, Jim Naudet, Leawood South Country Club Sponsored By: Williams Lawn Seed	
3:30pm – 4:30pm	Succession Planning Seamus Smith, The Will & Trust Center Sponsored By: Creative Planning, Inc.	Endangered Species & Water Video	US Open Review Pat Finlen, CGCS, The Olympic Club Sponsored By: Reinders, Inc.	
4:30pm – 6:00pm	LANDSCAPE INDUSTRY AWARDS	LANDSCAPE INDUSTRY AWARDS (Location: Courtyard 4)		
DECEMBER 18	KEEPING it GREEN (Courtyard 4)	RECERTIFICATION (Courtyard 2 & 3)	GOLF (Courtyard 1)	
7:00am – 8:00am	Registration & Continental Breakfast Sponsored By: Reinders, Inc.	Registration & Continental Breakfast Sponsored By: Reinders, Inc.	Registration & Continental Breakfast Sponsored By: Reinders, Inc.	
8:00am – 9:00am	Emerald Ash Borer it's Here! Bret Cleveland, Urban Tree Specialists (Location: Courtyard 2&3)	Emerald Ash Borer it's Here! Bret Cleveland, Urban Tree Specialists	New Technology: Gadgets and Gizmos Dr. Douglas Karcher, PhD, University of Arkansas	
9:15am – 10:15am What You Need to Know About OSI Jeff Haley, EPIC Landscape		Ornamental Tim McDonnell, Kansas State University	Wetting Agent Effects on Rootzone Moisture Distribution Under Various Irrigation Regimes Dr. Douglas Karcher, PhD, University of Arkansas Sponsored By: Kansas City Turf Supply	
10:15am – 10:30am	BREAK	BREAK	BREAK	
10:30am – 11:30am	Hardscape SEMCO	My Favorite Pests Jeff Haley, Epic Landscape	Missouri Research: Year in Review Lee Miller, University of Missouri	
11:30am – 1:00pm	LUNCH	LUNCH	LUNCH	
1:00pm – 2:00pm	Irrigation: Under Pressure Tom Glazener, Ewing Irrigation	How Am I Supposed to Survive This Weather? Jason Griffin, Kansas State University	K-State Research: Year in Review Megan Kennelly, K-State University	
2:15pm – 3:15pm	Irrigation: Two-Wire Overview Tom Glazener, Ewing Irrigation	Turf Dr. Brad Fresenburg, University of Missouri	Putting Long Range Bud White, USGA	
3:30pm – 4:30pm Irrigation: Scheduling Tom Glazener, Ewing Irrigation		Turf Dr. Rodney St. John, PhD, Ryan Lawn & Tree	Master Plans on the Ground Bud White, USGA	

REGISTRATION FORM

Heartland Green Industry Expo: "Common Ground" December 17-18, 2012 · Overland Park Convention Center · Overland Park, KS

	Mid-America Gr	a Golf Course Superi een Industry Council	(MAGIC)	ciation (HAG	CSA)	
TYP]	E OF BUSINESS (ple	ase check one)				
□Golf Courses □Irrigation □Nurseries □Lawn Care Services □Sod Products □Parks & Recrea □Sports Fields □Landscapers □Manufacturing.				_	□Colleges/Universities □Public Schools □Other	
PLE	ASE PRINT OR TYPE	E (<u>one name per form</u> – co	opy form if needed)		
Nam	e		Organization	ı		
Orga	nization Address					
City_			State		Zip	
Dayt	ime Phone	E-mail _				
REG	ISTRATION & FEE			Member	Non-Member	
	☐ Full Conference (December 17 & 18)			\$190	\$240	\$
	One Day Only: □December 17 □December 18			\$110	\$160	\$
□	Student (eligible: full-time students only)			\$50	\$50	\$
	MAGIC - Kick-Off Reception (December 17, 4pm, Sheraton Hotel)			\$25	\$25	\$
	Late Fee (after December 7 = cost + fee):			\$25	\$25	\$
☐ Walk-In Fee (Onsite Registration = cost + fee):			\$50	\$50	\$	

In order to accommodate seating for each session, we would like to know what "track" you plan to attend most: □Irrigation/Trees/Ornamental □Management □Recertification □Golf

PAYMENT

- Check Enclosed (check made payable to: Heartland Green Industry Expo). Payment must accompany registration form.
- Invoice my Organization (By invoicing; you must be a member of one of the co-host associations and agree to pay total amount due by December 3, 2012. Invoicing not permitted after December 3.)

CANCELLATION / REFUND POLICY

If cancellation is necessary, substitutions are permitted. A written request for a refund must be received on or before December 7, 2012. The amount refunded will be less a \$25.00 processing fee. No refunds will be made after this date. Mail your request to the Mgmt. Office: P.O. Box 419264, Kansas City, MO 64141.

DEADLINE

Mail or Fax Registration with Payment on or before December 7, to the: Heartland Green Industry Expo, P.O. Box 419264, Kansas City, MO 64141, Fax: 816-561-1991

TAKE ADVANTAGE

- Register three or more people from the same company and receive 10% OFF your total registration fee!
- Members can sign-up their staff at the member pricing.

SPONSORSHIP & TABLE TOP OPPORTUNITIES

Heartland Green Industry Expo: "Common Ground" December 17-18, 2012 · Overland Park Convention Center · Overland Park, KS

WE'VE HEARD YOU! After much consideration and feed back from our suppliers, the Common Ground Conference has eliminated the annual trade show and now offers full exposure to several hundred attendees and multi-associations at one time. Our NEW SPONSORSHIP PACKAGES allows your company to be spotlighted in a unique way with commercials, table-top displays, ads and signage. Don't miss this opportunity to be where your customers will be. These are non-exclusive opportunities – more than one supplier can choose the same event (i.e.: breaks, breakfasts, lunches); however only one sponsor will be designated to each education session. For cost of exclusive sponsorship (covering full cost of specified event), please call the Management Company 816-561-5323.

□ PLATINUM SPONSOR - \$2,000

Table Top + Lunch Buffet (8 available; 4 each day)

- ■Sponsor of a Lunch
- ■8ft Table Top display for both days
 - All materials must fit on table (no equipment or materials on floor.)
- •5 minute promotion of your company's products/service at an education session
- Sponsor of a one hour education session
- ■Logo in Program as a Lunch Sponsor
- ■Logoed Signage during Lunch
- ■Logoed Table Tents at all Tables
- Literature and/or give-a-ways distributed during lunch
- Logo & Link on Conference Website
- ■Product/Service literature distributed in Give-a-way bag (circulation: 400). Due: Monday, November 26
- 1/2 Page Ad in Program Due: Monday, November 26
- ■Logoed Signage During Education Session
- ■4 Free Conference Registrations (Includes Table Top Reps.)

□ <u>SILVER SPONSOR - \$1,000</u>

Table Top + Coffee Break (4 available; 2 each day)

- ■Sponsor of a Coffee Break
- ■8ft Table Top display for one day (on assigned sponsored day) All materials must fit on table (no equipment or materials on floor.
- ■3 minute promotion of your company's products/services at an education session
- ■Sponsor of a one hour education session
- Logo in Program as a Coffee Break Sponsor
- ■Logoed Signage during Coffee Break
- Literature and/or give-a-ways distributed during break
- ■Business card size Ad in Program
- *Logoed Signage During Education Session
- ■2 Free Conference Registrations (Includes Table Top Reps.)

TABLE TOP HOURS

Move In

- Platinum, Gold & Assigned Monday, December 17 Sponsors: Monday, December 17, 2012 from 6:00am - 7:00am
- Assigned Tuesday, December 18 Sponsors: Tuesday, December 18, 2012 from 6:00am - 7:00am

Show Hours (Note: based on your assigned sponsor day.)

- Monday, December 17, 2012 from 7:00am 3:30pm
- ➤ Tuesday, December 18, 2012 from 7:00am 3:30pm

<u>Dismantle</u>

- Assigned Monday, December 17 Sponsors Only: Monday, December 17, 2012 from 3:30pm - 4:30pm
- Platinum, Gold & Assigned Tuesday, December 18 Sponsors: Tuesday, December 18, 2012 from 3:30pm - 4:30pm

☐ GOLD SPONSOR - \$1,500 Table Top + Breakfast (4 available; 2 each day)

- Sponsor of a Continental Breakfast
- ■8ft Table Top display for both days

All materials must fit on table (no equipment or materials on floor.)

- 3 minute promotion of your company's products/service at an education session
- Sponsor of a one hour education session
- Logo in Program as a Breakfast Sponsor
- Logoed Signage during Breakfast
- ■Logoed Table Tents at all Tables
- Literature and/or give-a-ways distributed during breakfast
- Product/Service literature distributed in Give-a-way bag (circulation: 400). Due: Monday, November 26
- ■¼ Page Ad in Program Due: Monday, November 26
- Logoed Signage During Education Session
- ■3 Free Conference Registrations (Includes Table Top Reps.)

□ BRONZE SPONSOR - \$650

Education Session (20 available)

- Sponsor of a one hour education session
- 8ft Table Top display for one day (on assigned sponsored day) All materials must fit on table (no equipment or materials on floor.
- ■3 minute promotion of your company's products/services at an education session
- ■Business card size Ad in Program
- ■Logoed Signage at Education Session
- ■2 Free Conference Registrations (Includes Table Top Reps.)

TABLE TOP INCLUDES: 8 ft. table, 2 chairs & trash can. All materials must fit on the table. No materials or equipment are allowed on the floor.

SUBMITTALS (Logos, Ads, Literature)

Please submit logos, camera-ready ads and/or literature no later than November 26 to: Kim Weitzel, P.O. Box 419264, Kansas City, MO 64141 or kweitzel@swassn.com (no reminder notices, no extensions)

SOLICITATION

No solicitation will be allowed at the conference or during the table top show unless a table top has been purchased. Those that don't adhere to this rule will be asked to leave the conference, at the discretion of the conference committee.

VENDOR CONTRACT

Heartland Green Industry Expo: "Common Ground" December 17-18, 2012 • Overland Park Convention Center • Overland Park, KS

INSTRUCTIONS

Please complete contract and return when it is approved, accepted and Green Industry Expo: Common Gr	signed by the Association.	This agreemen	t, dated		between the Heartland
In consideration of the sum indicated b and Regulations as defined and publish assigns the required space(s), but the E exhibiting area, subject to the approval vendor understands and agrees that ex decorating the display; for electrical ser separately by table top vendor to the O	ted as they appear in the attack shibitor grants Heartland Gro of the table top vendor. Table penses for trucking and handl vice and power; and for all oth	thed document, an een Industry Expo e top vendor is en ing of exhibit mat her costs incidenta	d which are made a part the right to alter location titled to a display area as erials and equipment into	hereof. Heartland Green ns if and as necessary to a defined in the Rules and and out of the exhibit b	n Industry Expo hereby create a more effective d Regulations. Table top building; for erecting and
APPLICATION (Fully comple	te the information below e	xactly as it shou	ıld appear in the show	program and all offic	cial listings.)
Company Name			Contact Name		
Full Address			Phone ()		
E-mail	Websi	te (platinum spoi	nsors)		
REPRESENTATIVES ATT	ENDING (Number of I	Representativ	es Allotted: Bronze/	2; Silver/2; Gold/3	; Platinum/4):
1)	2)	3)	4)	
1) TABLE TOP LOCATION R	EQUEST: 1ST			7 8 9 10 13 14 15 16	5 6 Schwedure Roard
SPONSORSHIP PACKAGE				TRACK	ERTIFICATION KEEPING IT TRACK GREEN COurtpard 2-30 TRACK (SCOUTPARD 40
No. of Packages	Totals	DDIO14	Session Ti	itle you wish to S	
Platinum (\$2,000)	\$	1)	<u>DOBBION 1</u>		
Gold (\$1,500)	\$				
Silver (\$1,000)	\$				
Bronze (\$650)	\$				
TOTAL AMOUNT DUE	\$				
	-	— — — — JST ACCOMP	. — — — — — ANY AT LEAST A 8	— — — — — - 50% DEPOSIT ~	
PAYMENT: □Check (Full Payment) I	□Credit Card (Full P		150% Deposit now on or before Dece		ay remaining balance
□Card No	Exp.:	Security	Code: Nar	ne on Card:	
ACCEPTANCE OF RENTA We (Table Top Firm) hereby acknowled regulations which are a part hereof, an for governing this show.	ge that we have read, underst	and and accept th	e terms and conditions fo	r exhibiting as set forth	here and in the rules and
For: Table-Top & Sponsoring Signature					cpo: Common Ground Date
Name (printed) Mail or Fax Exhibit Contract wit			Signature		

8 October 2012 HeartBeat

on or before November 26, 2012.

Tony's Teasers



Do you want to be "one of the four" big winners of a \$250 gift card (right before Christmas)!? Simply participate in the 2012 Tony's Teasers trivia game. Each answer will pertain to something related to our industry, terminology we would recognise, a golf course, or even a local member (or a play on their

name). The answer can be a person, place or thing.

September answer: Drumm Farm September correct entries:

- Dylan Senn
- Paul Davids, CGCS
- Bill Irving

Every month I will supply a clue. You must then come up with the correct response and submit your answer via the website only (www.hagcsa.org) prior to the answer being supplied in the next edition. Correct responses will entitle an entry (one entry per correct response) into the drawing. If you solve each month's riddle, your name gets put in the hat that many times; increasing your odds at this fabulous shopping spree. You must be present at the Holiday Party to win; so everyone better get in the spirit of the season! All members in good standing are eligible to enter.



Program Committee Report

By Ryan Varns, Director

It's that time of year again, leaves are falling and so are the temperatures. I hope everyone has caught a few of the showers that have passed our way the past couple of weeks and provided us with a little drought relief. I know you will all be ready to blow off some steam this year at the annual meeting on Wednesday, November 7th. We are hoping to see the numbers for this event go through the roof after such a long summer. We will be at Lake Quivira Country Club again, thanks Jeff, and golf will start at noon and we will be using tee times not shotgun start so get those reservations in early.

This meeting is one of the most important of the year because you will be able to take part in guiding the future of your organization through the election of officers and board members. Thank you all in advance for being there and taking part in this process.

LEGACY SCHOLARSHIP

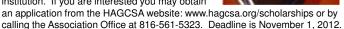
funded by



&



The Heart of America GCSA Legacy Scholarship Award offers educational aid to the *children and grandchildren of HAGCSA members*. Award of \$1,000 is funded by Professional Turf Products and the TORO Company. The award is administered by the Heart of America Board of Trustees. Applications will be reviewed by an independent committee consisting of three high school educators and three college administrators. All decision of the committee will be final. Applicants will be notified of their status by mail. All scholarship award checks will be made payable to the applicant and his/her educational institution. If you are interested you may obtain





2011 Legacy Scholarship Recipient

ABIGAIL NAUDET

(daughter of Paul Naudet, Superintendent, The Club at Porto Cima, Sunrise Beach, MO)



RECOGNIZING OUTSTANDING MEMBERS

Each and every Heart member deserves credit for surviving a hectic spring and summer, but there are ones among us who deserve special recognition for the job they have done this year or over their careers.

As a member, you know who these individuals are. **Now is the time** to send your nominations for The Assistance Superintendent of the Year, The Superintendent of the Year and The Chester H. Mendenhall Award. These prestigious awards will be given out at the New Year Party in January, 2013. Please submit your nominations by completing the reverse side and forwarding to the HAGCSA office.

Eligibility and Qualifications

Assistant Superintendent of the Year

This award will be presented annually to the assistant who has demonstrated dedication and excellence at their job over the past year.

The guidelines are as follows:

- 1. Must be a member of the Heart of America.
- 2. Must be an assistant that represents their profession to the highest degree.
- 3. Must be at their present course for no less than two seasons.
- 4. This award shall be governed by the assistant's achievements in any of the following.
 - · Competency in agronomic skills
 - Ability to efficiently run the daily operations of the course
 - Effectively running course projects
 - Assisting in the preparation of their course for regional or national events
 - Involvement with local, regional, or national turf related associations
 - Strong involvement in course renovations and new course construction
 - Goal oriented and striving to become a superintendent
 - Exceptional contributions to this association through involvement
- 5. These accomplishments must have occurred in the current year.

Superintendent of the Year

This award, established in 1970, has been presented annually to the golf course superintendent who has demonstrated dedication and outstanding service to his or her profession.

The guidelines are as follows:

- 1. Must be a "Class A <u>or</u> Superintendent Member" in good standing.
- 2. Must be a superintendent that represents the organization and himself to the highest degree.
- 3. This award shall be governed by the superintendents achievements in either:
 - Excellence in golf course management
 - Preparation of his or her course for regional or national golf tournaments
 - Achievements for renovation or new golf course construction
 - Involvement with local, regional, or national turf related associations
 - Exceptional contributions to this association through involvement
- 4. These accomplishments must have occurred in the current year.

Chester H. Mendenhall Award

This award has been established to honor an individual who has devoted extensive time and effort to the promotion of golf, the art of greens-keeping and other related fields. Begun in 1983, this award is named after a golf course superintendent who dedicated his life to his profession.

The guidelines are as follows:

- 1. Must be a HAGCSA member in good standing.
- 2. Must be an individual that represents the organization and him or herself to the highest degree.
- 3. This award shall be governed by the individual's achievements over an extended period of time:
 - Outstanding service to this organization
 - Involvement with local, regional, or national turf related organizations
 - Continued support and service to the golf industry or his/her community

HAGCSA AWARD NOMINATION FORM



AWARD WINNERS

Assistant Superintendent of the Year

2005 Grea Milligan John Sheehe 2006 2007 Jeff Stoecklein 2008 Johnny Brockus 2009 Matthew Delventhal 2010 Andrew Jones 2011 Andy Klein

Superintendent of the Year

1982 Carl Beer Chet Mendenhall 1983 1984 Jack and Bill Robison Del King 1985 Duane Patton, CGCS 1987 1988 Nels Lindgren, CGCS 1989 Cary Tegtmeyer, CGCS 1990 Ed Huggins 1992 Loren Breedlove 1993 Jeff Eldridge, CGCS 1994 Pat Finlen, CGCS 1995 Jon Francis 1996 Chuck Hybl, CGCS 1997 Jeff Elmer, CGCS 1998 Jim Naudet 1999 Mark Pierce 2000 Paul Tormanen 2001 Tony Bertels 2002 Duane Sander, CGCS 2003 Brian Ruder 2004 Rusty Hamman 2005 Jimmy Angelotti 2006 Doug Melchior 2007 Brad Minnick, CGCS 2008 Terry Rodenberg 2009 Daryl Pearson Scott Cummins 2010 2011 Steve Wilson, CGCS

Chester Mendenhall Award

Gil Collins 1987 1988 Sandy Queen, CGCS 1989 Tom Kohout Dave Fearis, CGCS 1990 1991 Duane Patton, CGCS Dick Stuntz, CGCS 1992 1994 Meril Vanderpool 1995 Jud Coester 1996 1im Sheilds 1997 Pat Finlen, CGCS 1998 Dave Fearis, CGCS 1999 Gene Eldridge 2000 Nels Lindgren, CGCS 2001 Dick Stuntz, CGCS 2002 Jeff Elmer, CGCS 2003 Melvin W. Anderson 2004 Loren Breedlove, CGCS 2005 Gary Higbie 2006 Tony Bertels 2007 Bill Maynard, CGCS 2008 Jeff Eldridge, CGCS 2009 Woody Moriarty

Jeff White, CGCS

Scott Johnson, CGCS

2010

2011

Please use this form to nominate individuals for the Assistant Superintendent of Year, Superintendent of the Year and the Chester H. Mendenhall Award. Qualifications and criteria for each award are listed on the back of this form. Please feel free to add sheets if additional room is needed.

Assistant Superintendent of the Year Award

Individual Nominated:	
Reasons for Nominating:	
Superintendent of the Year Award	
Individual Nominated:	
Reasons for Nominating:	
Charten II Mandanhall Amand	
Chester H. Mendenhall Award	
Individual Nominated:	
Reasons for Nominating:	

Please submit your nomination to HAGCSA by OCTOBER 19, 2012. P.O Box 419264 . Kansas City . MO . 64141 816-561-5323 . 816-561-1991 (fax) . kweitzel@swassn.com

Always Answer the Call

By John Sheehe, Special Director

Monday, August 20th, 2012 at 9:00 AM will always be one of those moments I will remember exactly what I was doing. Mark Person, Brian Ruder, and I were driving to Columbia, MO to a Syngenta meeting when my phone rang. I had been having phone issues, so when the screen only showed (913) without any other numbers I chalked to up to another phone issue and ignored the phone call, instead getting right back into what surely was a very mature and intellectual conversation with Mark and Brian.

On this morning my children were already at school in Kindergarten and 2nd Grade and my wife, Caitlin, was in the midst of her first standardized test in probably 20 years. Caitlin always wanted to be a Nurse, but lacked the confidence to go when we were in college so instead achieved a bachelors and masters degree in Early Childhood Education.

This test she was taking was at St. Luke's and was one of the final steps in her application to their Nursing Program. She had already been accepted into the accelerated program at Rockhurst, but that program wouldn't start until August 2013 and she would have to take 15 more pre-requisites at Rockhurst before then. Thus even more money. So she was still keeping her options open at St. Luke's as that program would begin in January 2013.

The University of Kansas School of Nursing was her first choice, but she got a letter sometime in June that she had only made the waiting list at #32. Some 500+ had applied, they accepted a little more than 100 and Caitlin needed a bunch of people to decline their invitation to get called off the waiting in hopes of starting 2 years of school the week of August 13th. In 2010 they called 36 off the waiting list, but in 2011 only called 8. Her chances weren't looking good.

In order to stay on the waiting list she had to fill out a form and was able to give 3 phone numbers that they would call should she get the call. She gave hers, mine, and then her mothers in that order and gave us both strict orders to answer all phone calls if at all possible. When someone gets called off the waiting list they call the persons 3 numbers one time, will not leave a message, and if they don't get an answer move on to the next person.

Minutes after this strange (913), ignored phone call my phone rang again. This time it was my mother-in-law. She never calls me so I found this very alarming. She asks where Caitlin is and I tell her about the test she is taking. She is frantic and says Caitlin is not answering her phone. Still not knowing what has happened, kids sick?, house burn down?, worse?, she finally says that KU just called Caitlin off the waiting list and needed her to call ASAP.

In the midst of her standardized test Caitlin couldn't answer, so I advised her mother to just keep calling over and over. After a few calls, Caitlin asked the proctor if she could go into the hall and return many missed phone calls from her mom that she was concerned about. Hearing the news from her mom, she took the test, which she later admitted was kicking her butt, straight up to the proctor unfinished.

A few short minutes later, a very excited but overwhelmed lady was on her way to KU Med to fill out a bunch of paperwork and begin her journey into Nursing School. She called me with the news, we were both so excited but now we were both frantic. It all happened so fast, we had to figure out how we would handle our kids

Continued on next page

SCHOLARHIP FUNDS AVAILABLE

Deadline: November 2, 2012

The Heart of America GCSA Scholarship Program offers educational aid to deserving students in the turfgrass program at an accredited college or university in Kansas or Missouri.



Editor's Poem



hai • ku (h¹ k⁰⁰)

1. A Japanese lyric verse form having three unrhymed lines of five, seven, and five syllables, traditionally invoking an aspect of nature or the seasons.
2. A poem written in this form.

Examples:

The Rose By Donna Brook

The red blossom bends and drips its dew to the ground. Like a tear it falls.

Dumb (spring) By Tony Bertels

The cart path is long and I am far from the shop Out of gasoline

Dumber (summer)By Tony Bertels

They make them quite small Hydraulic tanks are for oil other than diesel

Dumbest (autumn)By Tony Bertels

The turf has withered Sprinkler head in disrepair Slicing tines don't mix

Dumbesterer (winter)By Tony Bertels

Late again I see Your excuse is hard to buy Grandma died last time

Always Answer the Call - cont.

before and sometimes after school. The challenges of Nursing School were upon us immediately.

Now a month in, it is all going well. We got the kid situation figured out and Caitlin is constantly studying. My kids will certainly learn a lot about dedication and hard work witnessing the next two years. The hero of the story is my Mother-In-Law, had she not answered the call we would have never known. It has been confirmed that Caitlin is the oldest member of the Class of 2014 and my 5 year old daughters biggest concern is if Mommy will always have to wear "that ugly Jayhawk" on her scrubs when she becomes a Nurse.

Vendor Appreciation Event

By Matt Hemphill, Director

The cooler temperatures have moved in and we are getting a little rain relief too. The foliage will soon be changing and it will be time for our Vender Appreciation event. I am still finalizing the details of this great event. It will be a wonderful chance for us to say thanks to our vendors for all they do for our association over the course of the year. So, please be looking out for the event information.

Please feel free to contact me at mhemphill@drum-mfarmgolfclub.com with any questions. I hope to see you all at our events this upcoming season.





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Play The "What If?" Game

By Robert Wilson

With the publication of my humorous children's novel, *The Annoying Ghost Kid*, I have had the opportunity to go into elementary schools and teach kids a game that shows them how the creative process works. It's a great way to come up with story ideas for book and movies. But, it's not just for kids, adults can use it as a powerful innovation tool to make their businesses more competitive.

In the classroom, I begin by asking the students, "What if you found a hundred dollar bill?" That usually gets some "Oohs" and "Ahs." I follow up with, "What would you do with it?" That question usually gets me bombarded with a hundred answers at once. The next one I ask is, "What if you woke up this morning and a cuddly lion cub was sleeping at the foot of your bed?" The kids are excited by that idea, so I ask, "How did he get there?"

"What if everything you touched turned to chocolate?" Several kids always yell out, "Yum!" Then I ask, "What if you accidentally touched your best friend?" Oops! I continue to ask Who, What, When, Where, Why and How questions until they begin to see a story forming.

I then explain that this is how story ideas for books and movies are formed. So, they can see it for themselves, I ask them to identify the books and movies when I ask several more "What if?" questions. "What if a tornado picked up your house and carried it away while you were still in it?" The kids yell out, "The Wizard of Oz!" "What if your toys come to life when you're asleep at night?" And, they all answer, "Toy Story!"

I call it The What If? Game, and it can be used by both individuals and groups. I first started using it many years ago to write fiction. I would begin a story with an intriguing scene; for example, I might ask, "What if I woke up one morning, the birds singing outside, the warm sunlight coaxing my eyelids open to a room I'VE NEVER SEEN BEFORE?" I continue to build the scene by asking a few more, "What if I rolled over and found a DEAD BODY lying next to me?" and "What if there is a GUN in my hand?"

Once a suitable scenario is set up, I go back and fill in the blanks: "How did I get there? Who am I? Where am I from? What do I do for a living?" and, so on. Before long, I've written a book.

Now you can use this same Innovation Tool to generate

new ideas for making your company more profitable or productive. Begin by considering one aspect of your business such as your typical customer, your location, or your products, and then change things around with your What If questions: "What if all my customers were Chinese?"



(Maybe the demographics of your customers are already beginning to change, and this will help you project where it might go.) "What if a twister picked up my building and dropped it completely intact on the other side of town?" (Maybe you're already thinking of expanding, and this will help you visualize the details.) "What if my product became obsolete overnight?" (Maybe you're already feeling the pinch of competition.)

Then answer the question as fully and completely as you can. See where it takes you. Do some research if necessary: "If all my customers are Chinese, then I'd better start learning their language and customs. I'll probably have to

Continued on next page

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15

modify the way I market my business. I may even have to change things like my hours of operation..."

Are you seeing the beginnings of a new trend in your industry, the economy, or the population? Take it to the extreme with your What If questions and see what ideas pop up that you can use.

If your building landed in a new neighborhood, what would you have to do differently? If your product or service suddenly became obsolete, how would you stay in business? These two scenarios remind me of a story.

In the early 1980s I met a man who had bought a failing dry-cleaning business for very little money. It was failing because the demographics of the neighborhood had changed from white-collar to blue. With fewer business suits to be cleaned, the need for a dry-cleaner was shrinking. The enterprising new owner, noticed -- not unexpectedly in a blue collar neighborhood -- that blue jeans were the pants of choice. He further noticed that when the residents dressed up, they still wore blue jeans... however, these were designer jeans (of course it was the fad at the time). Perhaps he asked the question: "What if the only thing to be dry-cleaned around here are blue jeans?" How would you answer that question? This creative entrepreneur answered it by advertising special discounts

on dry-cleaning for designer jeans. He put up signs suggesting that washing machines prematurely wore out jeans. And, before long business was booming and people were bringing in all their denim: shirts, jackets, even nondesigner jeans. I visited the store once and the motorized oval rack, familiar to all dry-cleaning establishments, spun solid blue.

Try some more What If questions. "What if there were no clocks?" How would you know how long to stay at work? "What if you couldn't advertise?" How would you inform prospects

about your business? "What if all your customers were blind?" How would you show them your products?

Try the game different ways. Here's one you can play it while sitting at your desk. Select two objects from your desk top... or two products that you sell... or two objects at random from a catalog, then invent something new by asking, "What if I combined my can of Diet Coke with my Mont Blanc pen?" (Would you have a fizzy fountain pen with drinkable ink?) Hey, weirder combinations have been made! After all, somebody once asked, "What if I combined a squirt gun with a butter plate?" and a thousands of Presto Hot Toppers® butter sprayers were sold at Christmas.

Robert Evans Wilson, Jr. is an author, humorist and innovation consultant. He works with companies that want to be more competitive and with people who want to think like innovators. Robert is also the author of the humorous children's book: The Annoying Ghost Kid. For more information on Robert, please visit http://www.jumpstartyourmeeting.com



MONEY BACK IN YOUR POCKET

The Heart of America GCSA is now accepting applications for the Employee Awards Program to help offset some of the cost of school for those who are full-time employees taking turfgrass classes.

Application and criteria can be downloaded from the website at: http://www.hagcsa.org/employeeawards.htm

Deadline is January 31, 2012.



MEMBERSHIP APPLICATION

If you are applying for membership as a Superintendent, you <u>must</u> also be a member of the national association, Golf Course Superintendents Association of America.
 Download an application at: <u>www.gcsaa.org</u>

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